Anhang B-1: 12 Punkte-Programm des englischen Regulators zur sozialen Absicherung der Grundversorgung (Q.: www.ofgem.gov.uk)

Im folgenden sind die 12 Kriterien der englischen Regulierungsbehörde zur Sicherung einer sozialen Grundversorgung dokumentiert.

1. Zahl der sozial schwächeren Haushalte – Total number of households in fuel poverty:
The chart below shows the latest Government estimates for the number of households in fuel poverty. The definition of a fuel poor household, on which the figures below are based, is one needing to spend more than 10% of its income (net of income tax and National Insurance and including Housing Benefit and ISMI) on household fuel use. Vulnerable households include people who are elderly, disabled and chronically sick and families with young children. More information on estimating the number of households in fuel poverty is available in the UK Fuel Poverty Strategy.

2. Zahl der Kunden mit Messinstrumenten für Vorauszahlung – Number of customers using prepayment meters:
Research carried out for Ofgem by MORI suggests that most prepayment customers are generally satisfied with this method of payment. However prepayment remains the most expensive method of paying for electricity and gas. Ofgem will continue to monitor both the numbers of customers using prepayment meters, and those using them to repay debts.

3. Niveau der Schulden – Levels of debt:
The charts below set out the number of customers repaying a debt (both prepayment customers repaying through their meter and credit customers repaying through a payment arrangement); the